

COMMONWEALTH OF MASSACHUSETTS

WORCESTER, ss.

SUPERIOR COURT DEPARTMENT
C.A. No.: 2585CV1329B

MICHELLE GAUVIN and JEFFREY BERKOWITZ,
individually and as parents and next friends of their
minor children

Plaintiffs,

v.

WACHUSETT YOUTH FOOTBALL AND
CHEER, INC.,

Defendant.

(2)

VERIFIED COMPLAINT

I. PARTIES

1. Michelle Gauvin and Jeffery Berkowitz (“Plaintiffs”) are domestic partners and adults residing in Worcester County, Massachusetts. Ms. Gauvin is the parent and legal guardian of three minor children (“Child 1-3”), two of whom are minor children diagnosed with Autism (“Child 1” and “Child 2” respectively.) Child 3 is not diagnosed with autism. Mr. Berkowitz is a parent of a minor child (“Child 4”) that is also part of the allegations set forth herein. Child 4 is not diagnosed with autism. Mr. Berkowitz is also the step-parent of Children 1-3.
2. As an individual diagnosed with Autism, Child 1 is an individual with a disability as defined by state and federal law.
3. Defendant, Wachusett Youth Football and Cheer, Inc. (“WYFC”), is a Massachusetts nonprofit corporation organized under the laws of the Commonwealth, operating youth football and cheerleading programs in Worcester County, Massachusetts, with a

principal address of 24 Sycamore Drive, Rutland, MA 01543 and is subject to suit in this Court.

II. FACTUAL ALLEGATIONS

4. In or about July 2025, the Plaintiff, Michelle Gauvin, entered into a contract with the Defendant, WYFC, for her son, Child 1, to play youth football. A true and accurate copy of the contract is attached hereto as Exhibit 1.
5. Entering into said contract and paying the registration fee of \$300 as well as submitting other forms were conditions precedent to the Plaintiff's minor children participating in youth football with WYFC.
6. Plaintiffs have other children that played in the WYFC that were affected by the Defendant's actions set forth in this complaint.
7. According to its website, Defendant WYFC "is a non-profit youth sports organization that supports youth athletes who reside in the Wachusett region, located in Massachusetts. Towns supported are Holden, Paxton, Princeton, Rutland, and Sterling. We have options for all ages from 5 years to 13 years old. We offer multiple sports including Tackle Football, Flex (flag) Football, and Competitive Cheer!"
8. WYFC does not have a selective process for admittance of youth to play football and solicits the general public to the organization without exclusion.
9. WYFC offers and runs its programs at the Griffin Road Athletic Complex ("GRAC") located on Griffin Road in the town of Sterling, Worcester County, Massachusetts 01564.

10. According to its website, WYFC leases, rents, is gifted or licensed to use the GRAC by the Town of Sterling , a municipality and municipally owned lands within and for Worcester County within the Commonwealth of Massachusetts.
11. Under G.L. c. 272, § 92A, a "place of public accommodation" is defined as any place, whether licensed or unlicensed, that is open to and accepts or solicits the patronage of the general public, including a broad range of establishments like hotels, restaurants, stores, theaters, museums, libraries, hospitals, and service establishments, as well as common areas of buildings and public transportation facilities. and is thus a place of public accommodation.
12. WYFC is a place of public accommodation and is subject to the provisions of G.L. c. 272, §§ 92A, 98, 98A, better known as the Massachusetts Public Accommodation Law.
13. Similarly, GRAC is a place of public accommodation pursuant to the same statute.
14. Despite his disability and Autism diagnosis, Child 1 participated in youth football with WYFC for the last three years, without incident, since approximately 2022, with the same or similar group of peers, players, and coaches. 2025 would have been Child 1's fourth consecutive year playing football with WYFC.
15. Prior to this year, Mr. Berkowitz served as a volunteer and coach for his children with WYFC.
16. Additionally, Child 1's grandfather volunteered as a football coach to coach Child 1.
17. The Plaintiff's family have participated in and supported WYFC for several years.
18. For reasons that remain unknown and for unspecified reasons, neither Berkowitz nor Child 1's grandfather were permitted by the Defendant to volunteer to coach this year despite their heavy involvement and presence in prior years without incident.

19. As a condition precedent for playing football, the Plaintiffs were required to submit a number of "registration forms" including medical clearance for their children to play football.
20. At all times relevant, Child 1 was medically cleared by his pediatrician or other clinician to play football which is consistent with his past three years of membership and history with the other players and coaches of WYFC.
21. Beginning in July 2025, Child 1 resumed participation in summer practices with his team. He attended practices regularly and played without incident through early September 2025.
22. On or about July 27, 2025, Child 1's step-parent, Mr. Berkowitz wrote to WYFC President, John Mandracchia, regarding an incident that occurred with the Football

Director, Ben Bachant:

I'm writing to express my concern about an incident that occurred with Ben, the football director, on **July 24, 2025**. At approximately **5:40 PM**, I was on the field throwing a football with my son and my step-sons. **During that time, I had to discipline my son in a manner that was appropriate to the situation.**

To my surprise, Ben yelled across the field, stating that I could not "yell" at my son. **I want to be clear that I was not acting inappropriately and was well within my rights as a parent.** Ben then proceeded to say that I "wasn't supposed to be on the field," even though this occurred **before practice began.**

His public remarks were unwarranted and, frankly, **felt more like intimidation or bullying** than constructive communication.

At the first practice, Ben clearly stated that coaches would be held to the same standards as parents, with a **zero-tolerance policy** for inappropriate behavior. Unfortunately, his actions during this incident did not reflect those standards. As you know, both **WYFC and CMYF maintain zero-tolerance policies regarding bullying,** and I believe this situation falls within that category.

A true and accurate copy of this email is attached hereto as Exhibit 2A.

23. On July 30, 2025, Mandracchia responded, in part:

After reviewing all perspectives, I've determined that there is not enough evidence to conclude that Ben's actions rose to the level of bullying. However, I have addressed your concerns with him directly and reminded him of the importance of maintaining a respectful and professional tone in all interactions—especially when speaking in front of others.

WYFCC Vice President Tom Galvin, who is cc'd on this email, has been on the field everyday. Please inform him or myself immediately if there is any future conflict with Ben.

A true and accurate copy of the response is attached hereto as Exhibit 2B.

24. On September 2, 2025, Coach Patterson (father of Player 1¹) accused Plaintiff, Mr. Berkowitz of “abusing” Ms. Gauvin’s younger son (“Child 3”) while disciplining him.

25. On September 3, 2025, Football Director Ben Bachant made remarks that specifically implied Child 1 was not suitable to play football based on his disability (autism) including: “Doesn’t seem like he wants to be here”; “Doesn’t put in much effort”; “Is unsafe on the line”; “He freezes on the line and is a danger to himself”; “Is he mentally mature enough to be on a team?”; and “What if he has a breakdown on the field?”

26. These remarks were made the day after Child 1’s head coach, Jarred Louchart, praised the child on September 2 for his hard work, progress, and positive attitude.

27. On September 3, 2025, at approximately 1:41 p.m., WYFC President John Mandracchia telephoned the Plaintiffs and stated that Child 1 could not attend practice because of “multiple complaints from last week,” but provided no details.

28. Prior to this time, Player 1 (son of Coach Patterson) and Player 2² have repeatedly bullied Child 1 by throwing him to the ground and telling him, “you suck” and “you

¹ A pseudonym.

² Also a pseudonym.

don't belong." Despite Plaintiff's formal complaints, WYFC took no action against those players.

29. While this behavior went unaddressed and no sanction was meted out, WYFC immediately excluded Child 1 based on unverified allegations.
30. Player 1 and Player 2 were treated differently than Child 1.
31. Upon information and belief, Player 1 and Player 2 do not have a disability.
32. Despite this behavior and conduct and WYFC's "Code of Conduct," upon information and belief, neither Player 1 nor Player 2 suffered any consequences for this behavior targeting Child 1 based on his disability.
33. This is disparate treatment based on disability.
34. On September 3, 2025 at 2:12 PM, Mr. Berkowitz followed up with Manadracchia following the telephone conversation earlier and to address Coach Patterson and the incident that occurred on September 2:

Towards the end of practice last night I was having a discussion with my step son. He had kicked over a couple water bottles and his mother had asked him to pick it up and he snapped back at her and said "NO! i'm not picking it up". I turned back to Jameson and told him "enough with the back talk" (as this has been an on going behavioral issue). I then explained that "the back talk is not acceptable from the older 3 (his brothers and my son) and it's not acceptable from him either. I asked if he understood and while looking at the ground and jumping around, I grabbed his arm to hold him still and asked him to make eye contact with me because it's a sign of respect to look a person in the eye when they're talking to you and asked him again if he understood and he said yes.

It was at this time that coach Patterson and began to, what I perceived as telling me how to parent my child. I was then defensive and told him, I didn't ask him for his parenting advice.

In the moment I felt I was being judged on my parenting and being told how to parent my child. Certainly this situation could have been handled better by myself, and I intend to apologize to coach Patterson upon our next meeting.

A true and accurate copy of this email is attached hereto as Exhibit 3.

35. On September 3, 2025 at 2:48 PM, Ms. Gauvin sent an email to the WYFC Board of Directors. A true and accurate copy of said email is attached hereto as Exhibit 4.

36. In her email, Ms. Gauvin stated:

I would like to remind the Board that [Child 1] is a child with a diagnosed disability and has been reported to ALL his coaches over the past 3+ years. Under the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act, children with disabilities are entitled to equal participation in community programs, including recreational and athletic activities. Excluding him from practice without clear documentation, communication, or reasonable accommodation may constitute discrimination based on disability.

Additionally, Massachusetts state law (M.G.L. c. 151B and related education/athletics statutes) prohibits discrimination against individuals with disabilities in public accommodations and programs open to the community, such as youth sports leagues.

I respectfully request the following:

1. A written explanation of the specific complaints and incidents that led to this decision.
2. A clear outline of the league's policies and procedures for handling behavioral concerns.
3. An opportunity to meet and discuss constructive solutions, including reasonable accommodations, so that [Child 1] can continue to participate fully and safely in this program.

[Child 1] has been part of youth sports for several years without issue, and it is heartbreaking to see him excluded without clarity or support. My hope is that we can work collaboratively to ensure compliance with the law, and—more importantly—that every child, regardless of ability, is given the chance to grow, learn, and belong through this program.

Please respond in writing at your earliest convenience so we can resolve this matter promptly and appropriately.

37. No written response was forthcoming.

38. Ms. Gauvin's email communication to the WYFC Board of Directors was a protected petitioning activity protected by operation of law.

39. Despite never having been informed by anyone at WYFC that Patterson alleged Berkowitz was abusing his own stepson, Mr. Berkowitz was banned from practice and subject to a bad faith and retaliatory filing of a complaint alleging abuse and neglect pursuant to G.L. c. 119 §51A.
40. The act of filing a complaint pursuant to G.L. c. 119 §51A was retaliation and in violation of both state and federal law and was done so in bad faith.
41. Later on September 3, 2025, while Ms. Gauvin, was walking to the field to watch her children at practice, Leah Leahy, WYFC's Fundraising and Marketing Director, along with Mandracchia, and Bachant, confronted Gauvin.
42. Leahy told Plaintiff Gauvin that, since Child 1 was not permitted at practice, Ms. Gauvin also could not remain at practice to watch her other children, and that she was only permitted to, "drop her kids off."
43. After Bachant made his discriminatory remarks about Child 1, Leahy added Child 1's presence was a "safety issue" because, if Child 1 were to run the ball, his teammates might "choose not to block for him" due to the alleged statements he supposedly made.
44. Later that same evening, September 3, 2025, at approximately 5:50 p.m. at practice, Mandracchia gave a different explanation, claiming Child 1 had allegedly threatened to "gouge out eyeballs" of other players and added additional unspecified reasons why Child 1 should not play at all.
45. Mandracchia gave no thought or consideration to the fact that even if Child 1 said he was going to "gouge out eyeballs," that such a statement was, more likely than not, a manifestation of Child 1's disability - Autism.

46. At no time did the Defendant consider any type of reasonable accommodation or any consideration of Child 1's disability or that any statement allegedly made by Child 1 was an actual and true threat.
47. The allegations made by the Defendant are a pretext to exclude Child 1 when there is no evidence of Child 1 having made any statement that was a true threat to the health, safety or welfare of any other player, coach or individual participant or spectator.
48. On September 4, 2025 at 7:57 AM, Mandracchia sent an email upholding Child 1's exclusion, but again provided no written complaints, documentation, or meaningful opportunity for Plaintiff to review or respond to the allegations that lead to her son's exclusion. A true and accurate copy of said email is attached hereto as Exhibit 5A.
49. Ms. Gauvin responded at 8:04 AM and again requested information and the specifics about the alleged comments Mandracchia claimed Child 1 that lead to his exclusion by the Defendant. A true and accurate copy of this email is attached hereto as Exhibit 5B.
50. Ms. Gauvin asserted a formal complaint about two other players, Player 1 and Player 2 when it was clear to her that her child, Child 1, was being treated differently than other non-disabled players. A true and accurate copy of this email is attached hereto as Exhibit 5C.
51. Mandracchia responded six minutes later at 8:10 AM and stated, "As I told you yesterday, you will get a redacted copy of the final report..." and "When the final decision is made, and if there's punishment, you have the right to appeal in front of the board." A true and accurate copy of this email is attached hereto as Exhibit 5D.
52. Mandracchia sent another email at 8:47 AM and stated, "This isn't my first time doing this and that's not the first time I heard this type of response...I would like to remind

you that this is a private club. The board has the right to remove children and parents if we feel it is in the best interests of the organization.” A true and accurate copy of this email is attached hereto as Exhibit 5E.

53. Mandracchia’s commentary set forth in his email fails to account for the fact that WYFC is a place of public accommodation and is subject to both state and federal law.

54. In continuing in order of events, next, shortly after receiving Mandracchia’s missive, on September 4, 2025, at approximately 9:25 a.m., Ms. Gauvin called the Town of Sterling, as the owner and operator of GRAC, to advise that WYFC was attempting to exclude and ban her minor children and their family from participating in youth football that is associated with the Town of Sterling, by, among other things, the use of the GRAC.

55. The Director of Recreation for the Town of Sterling, Tyler Riel, confirmed to Ms. Gauvin that she had every right to attend practices and games to observe their children, despite WYFC’s repeated assertions that they could not.

56. The Plaintiff’s complaint and report to the Town of Sterling was a protected petitioning activity and the complaint and report of unlawful discrimination is protected conduct.

57. Ms. Gauvin responded to Mandracchia’s email on September 4, 2025 at 9:55 a.m. In that email, Ms. Gauvin set forth her response to the email of September 4, but also the telephone conversation of September 3, 2025 at 1:41 p.m. when the Plaintiffs were informed that Child 1 was excluded from practice. A true and accurate copy of this email is attached hereto as Exhibit 5F.

58. Ms. Gauvin again requested the specifics of the complaints and reports of misconduct by Child 1:

Accordingly, I request the following in writing:

1. Copies of all written reports/complaints that led to Micah's exclusion.
2. A clear timeline of when these reports were made, by whom, and how they were documented.
3. The league's written policies and procedures for handling complaints, investigations, and disciplinary decisions, including any appeal process.
4. Confirmation that my bullying complaint against Clayton and Jaxson will be investigated with equal seriousness, including their temporary suspension pending the outcome.
5. Clarification on why Jeff was banned from attending practices without any direct communication to parents regarding the accusation against him.
6. Confirmation that I am permitted to attend practices with my other children while this matter is pending.

Please respond in writing no later than five (5) business days from today, and preserve all related documents and communications, including reports, emails, texts, internal messages, and coach notes concerning Micah, Jeff, and my family.

A true and accurate copy of this email is attached hereto as Exhibit 5F supra.

59. To date, none of this information has been produced because it either does not exist or the Defendant has no intention of producing it.

60. On September 5, 2025, Mandracchia emailed the Plaintiffs and stated, "I received a call today from the Sterling Recreation Department alerting me of your report. They mentioned that we (Wachusett) were handling the situation correctly and did not believe that you had a basis to claim discrimination." A true and accurate copy of this email exchange is attached hereto as Exhibit 6A et seq.

61. Mandracchia continued, "I spoke to the board about your action and we unanimously agreed that your unprovoked attempt to hinder the organization's ability to function in Sterling will not be tolerated." Id.

62. Incredibly, Mandracchia then doubled down and said, "We voted unanimously to remove you both, and [Children 1, 2 and 4] from the program. As a sign of good faith, we will offer a refund for the kids in exchange for a return of all equipment. Id.

63. What ensued next was an email exchange where Mandracchia explained that only Child 1, 2 and 4 were "banned" and Child 3, Ms. Gauvin's biological child was not banned

so long as he was accompanied by his father, Mike Taverna, and not Ms. Gauvin. To date, none of this information has been produced because it either does not exist or the Defendant has no intention of producing it. Copies of the email exchange are attached hereto as Exhibits 6A-6M.

64. On September 5, 2025, Child 1's biological father, Keith Lovejoy, learned that his sons were, "being terminated from the Wachusett 10U team. As it was explained to me, their mother Michelle and the board had some issues" and sent an email to Mandracchia. He sent the email at 8:47 PM. A true and accurate copy of this email is attached hereto as Exhibit 7A.

65. In response, Mandracchia responded, "I can explain tomorrow at 10 a.m. with a few other board members. I'll send the Google meet now." This was sent at 9:50 PM. Id.

66. Mandracchia scheduled an ad hoc, on-the-fly meeting with the Board for which he provided no notice or an opportunity to be heard.

67. Lovejoy responded at 9:37AM the next morning, Saturday, September 6, 2025 and stated, "I will not be able to make the meeting today. I was given less than a days notice of this meeting. I cannot change my plans to accommodate this meeting." A true and accurate copy of this email is attached hereto as Exhibit 7B.

68. Mandracchia responded again, this time at 3:48 PM on Saturday, September 6: "It's okay, I know it was short notice for you and it probably feels a little out of the blue. There is a long story but after we found out that we were reported to the state and to the Town of Sterling by Michelle and Jeff, we unanimously decided that we do not want to offer a solution. If we allow their kids to play, it would the the [sic] door open

for them to make baseless claims and to be disrespectful to our board and coaching staff.” A true and accurate copy of this email is attached hereto as Exhibit 7C.

69. Lovejoy responded, “I wish we could have come to an amicable resolution as my children have put in a lot of work. And we are devastated upon finding out they wouldn’t be allowed to remain with the team.” A true and accurate copy of this email is attached hereto as Exhibit 7D.

70. The Defendant failed to advise or inform the Plaintiffs of any violation of the Code of Conduct, rule infraction or other issue that would warrant Child 1’s exclusion and dismissal from the program.

71. When the Plaintiff spoke up about Child 1’s treatment, exclusion, and status as a disabled individual, WYFC and its Board, coaches and other individuals retaliated against Plaintiff for her outspoken advocacy on behalf of her disabled child, Child 1.

72. Exclusion of Child 1 is discrimination and the Defendant’s exclusion of the Plaintiff’s other children from the program is a breach of contract, among other violations, are acts of rooted in unlawful discrimination and retaliation in violation of both state and federal law.

73. On September 12, 2025, the Plaintiffs filed the instant action with the Massachusetts Commission Against Discrimination (MCAD) and requested expedited removal to the Superior Court pursuant to G.L. c. 151B §9 and 804 CMR (12)(a) and (b).

74. Shortly thereafter, the Investigating Commissioner allowed the request for expedited removal to the Superior Court.

75. On September 15, 2025, John Mandracchia sent the following email to the Plaintiffs:

The football equipment remains league property. If they are not returned by this Friday, 9/19/26, the league will pursue further steps including replacement cost recovery and, if necessary, a report with local authorities for lost/stolen property or a civil claim to recover costs.

A true and accurate copy of this email is attached hereto as Exhibit 8.

76. On September 26, 2025, the Department of Children and Families (“DCF”) issued a finding that did not substantiate the allegation which resulted in DCF closing “the case.”

77. On Friday, September 26, 2025, the Defendant, through its president, Mandracchia and Leahy, its Vice President, issued, in part, the following public statement:

To set the record straight, the decision to ask this family to leave was not related to their child or children. It was due to the parents’ actions, which violated our Code of Conduct. Each year, we require all parents and guardians to sign this Code of Conduct before conditioning camp begins. This policy is in place to ensure a smooth and positive season, with the focus remaining on the development and well-being of our athletes.

When someone violates the Code of Conduct, it is at our discretion to take appropriate action, including asking them to leave the program. This standard is clearly outlined in the Code of Conduct, and we are committed to upholding it.

We hope this statement clarifies the situation and allows us to move forward with a successful and drama-free season, focused on what truly matters: the growth, development, and safety of our athletes.

A true and accurate copy of said statement is attached hereto as Exhibit 9.

III. CAUSES OF ACTION

Count I – Injunctive Relief

77. Plaintiffs reallege and incorporate by reference the preceding paragraphs as if fully set forth herein.
78. Plaintiffs seek immediate and permanent injunctive relief to prevent the exclusion of their minor children from participation in WYFC's football program.
79. Plaintiffs and their children have demonstrated a likelihood of success on the merits of their claims for disability discrimination, retaliation, breach of contract, and related statutory violations.
80. Absent injunctive relief, Plaintiffs' minor children will suffer irreparable harm by being excluded from the Fall 2025 football season, an opportunity for social, emotional growth, educational, and athletic development that cannot be restored once lost.
81. Monetary damages alone cannot adequately compensate for the loss of participation, community standing, and the stigma associated with exclusion on the basis of disability and retaliation.
82. The balance of harms favors Plaintiffs, as reinstating the children imposes minimal burden on Defendant while preventing severe and irreparable harm to the children's rights and well-being.
83. Granting injunctive relief will serve the public interest by ensuring compliance with anti-discrimination laws and equal access to community programs.
84. Plaintiffs therefore request that this Court enter immediate and permanent injunctive relief reinstating Plaintiffs' children into WYFC's football program and enjoining Defendant from further retaliatory or discriminatory conduct.

WHEREFORE, Plaintiffs respectfully request that this Court grant injunctive relief by reinstating Plaintiffs' children to the WYFC program, enjoin Defendant from further discrimination or retaliation, award costs and attorneys' fees, and grant such other equitable relief as the Court deems just.

Count II – Declaratory Judgment (G.L. c. 231A)

85. Plaintiffs reallege and incorporate by reference the preceding paragraphs as if fully set forth herein.
86. An actual controversy exists between Plaintiffs and Defendant regarding Plaintiffs' rights under the ADA, Section 504, M.G.L. c. 151B, M.G.L. c. 272, M.G.L. c. 93, and related laws.
87. Plaintiffs contend that Defendant's exclusion of Child 1 from the program constitutes unlawful discrimination and retaliation, while Defendant contends it acted within its authority.
88. Pursuant to G.L. c. 231A, Plaintiffs are entitled to a judicial declaration of their rights and Defendant's duties.
89. A declaratory judgment will resolve the uncertainty and provide guidance to the parties regarding their rights and obligations going forward.

WHEREFORE, Plaintiffs respectfully request that this Court declare that Defendant's exclusion of Plaintiffs' children was unlawful, that Defendant's conduct violated federal and state anti-discrimination laws, and that Plaintiffs are entitled to equal access and participation, together with costs and reasonable attorneys' fees.

Count III – Disability Discrimination (ADA, Section 504, M.G.L. c. 151B)

90. Plaintiff realleges and incorporates by reference the preceding paragraphs as if fully set forth herein.
91. Plaintiff's minor child, Child 1 is a qualified individual with a disability within the meaning of the Americans with Disabilities Act, 42 U.S.C. § 12102, and Section 504 of the Rehabilitation Act, 29 U.S.C. § 705(20).
92. Child 1 has been diagnosed with Autism Spectrum Disorder and, despite this diagnosis, successfully participated in WYFC programs for four consecutive years without incident.
93. Defendant is an entity that is a place of public accommodation subject to the requirements of the ADA, Section 504, and M.G.L. c. 151B.
94. Defendant discriminated against Child 1 on the basis of disability by excluding him from football practices and games, despite medical clearance and satisfactory participation.
95. Defendant further discriminated by refusing to provide reasonable accommodations, failing to engage in any interactive process, and denying due process protections afforded under law.
96. The Plaintiffs asserted lawfully protected complaints of discrimination to both WYFC and the Town of Sterling regarding these actions and unlawful conduct.
97. Defendant's actions to exclude Child 1 and the Plaintiffs' other minor children were intentional, malicious, and in reckless disregard of Plaintiffs' federally and state secured rights to be free from unlawful discrimination and retaliation.

98. As a direct and proximate result, Plaintiffs and their children suffered loss of participation, emotional distress, humiliation, and other compensable damages for which they reserve the right to bring suit and file in the Superior Court.

WHEREFORE, Plaintiffs respectfully request that this Court enter judgment in their favor, declare Defendant's conduct unlawful, award compensatory damages, punitive damages where available, attorneys' fees, costs, and such other relief as the Court deems just and proper.

Count IV – Retaliation (ADA, Section 504, M.G.L. c. 151B §4)

99. Plaintiffs reallege and incorporate by reference the preceding paragraphs as if fully set forth herein.

100. Plaintiffs engaged in protected activity by reporting discrimination to WYFC's Board of Directors, by petitioning the Town of Sterling, and by asserting rights under the ADA, Section 504 and 151B.

101. Defendant, through its officers and agents, retaliated against Plaintiffs and their children for engaging in such protected activity.

102. Retaliatory acts included:

- (a) admitting to Keith Lovejoy, in writing, that the Plaintiffs were being banned for reporting the Defendant to the state and town;
- (b) contacting or causing to be contacted the Department of Children and Families alleging a bad faith filing of an allegation of abuse and neglect that was summarily unsupported and unsubstantiated;
- (c) banning Plaintiffs' minor children from practices, and expelling Children 1, 2 and 4 from the program; and

(d) Defendant's subjecting the Plaintiffs to intentional threats, intimidation and coercion by demanding they return the children's football gear and equipment to the Sterling Police Department without any reasonable or justifiable basis for doing so.

103. Defendant's retaliatory actions would dissuade and chill a reasonable parent or participant from engaging in protected activity to report unlawful discrimination on the basis of disability.

104. The Defendant's conduct constitutes unlawful retaliation in violation of state and federal law.

105. As a result, Plaintiffs and their children have suffered damages, including emotional distress, reputational harm, and loss of participation in community programs.

WHEREFORE, Plaintiffs respectfully request that this Court enter judgment in their favor, award compensatory damages, punitive damages where available, attorneys' fees, costs, and such further relief as the Court deems just.

**Count V – Massachusetts Public Accommodation Law
(M.G.L. c. 272, §§ 92A, 98, 98A)**

106. Plaintiffs reallege and incorporate by reference the preceding paragraphs as if fully set forth herein.

107. WYFC operates as a youth sports organization open to all children in the Wachusett region and solicits the participation of the general public.

108. WYFC is a community-based organization and program.

109. WYFC conducts its activities at the Griffin Road Athletic Complex, property of the Town of Sterling, and is therefore a place of public accommodation under M.G.L. c. 272, § 92A.
110. By excluding Child 1 on the basis of his disability, disparaging him, and banning his family, Defendant denied Plaintiffs the “full and equal accommodations, advantages, facilities, and privileges” guaranteed by law.
111. Defendant’s conduct constitutes unlawful discrimination and retaliation under M.G.L. c. 272, §§ 98 and 98A.
112. As a direct and proximate result, Plaintiffs and their children suffered injuries and damages resulting from unlawful acts including humiliation, reputational damage, and denial of equal access to a public accommodation.

WHEREFORE, Plaintiffs respectfully request that this Court enter judgment in their favor, declare Defendant’s conduct unlawful, award compensatory damages, treble damages, attorneys’ fees, costs, and such other relief as the Court deems just and proper.

Count VI – Massachusetts Civil Rights Act (M.G.L. c. 12, §§ 11H–I)

113. Plaintiffs reallege and incorporate by reference the preceding paragraphs as if fully set forth herein.
114. Plaintiffs have secured rights under the ADA, Section 504, and Massachusetts law to equal participation in public accommodations free from discrimination.
115. Defendant, through threats, intimidation, and coercion—including overt threats, intimidation and coercion expressed, *inter alia*, by Mandracchia’s emails – interfered with the exercise of those rights afforded by state and federal law.
116. Defendant’s unlawful acts and conduct include, but are not limited to:

- (a) threats of exclusion;
- (b) threats of state agency reports and actual reports alleging unsupported and fabricated claims of abuse and neglect that were filed in bad faith;
- (c) intimidation by intimating that the “board” answers to no one and can deprive the Plaintiffs and their minor children of equal access and equal participation in a place of public accommodation free from discrimination without any meaningful participation in an interactive process, due process or any process.
- (d) coercive demands that the Plaintiffs return equipment to the police department when no other family is forced or constrained to do something he would not otherwise have done;
- (e) coercive demands threatening that if the Plaintiffs did not return the children’s football equipment by an arbitrary date that the Defendant would report the Plaintiffs to the “authorities,” report the equipment as “stolen” and initiate a civil action for damages and “recovery.”
- (f) coercive bans from participation based on no evidence of unlawful conduct or a violation of the so-called “Code of Conduct.”

117. By its acts and conduct, the Defendant interfered with the Plaintiff’s exercise of those rights to be free from discrimination as provided for by state and federal law.

118. Defendant’s actions were deliberate, malicious, and designed to chill Plaintiff’s advocacy on behalf of her disabled child, other children and household members.

119. Defendant’s conduct constitutes violations of the Massachusetts Civil Rights Act, G.L. c. 12, §§ 11H-I.

120. As a result, Plaintiff and her children have suffered injuries including loss of rights, emotional distress, and other damages.

WHEREFORE, Plaintiffs respectfully request that this Court enter judgment in their favor, issue appropriate equitable relief, award compensatory and punitive damages, attorneys' fees, costs, and such further relief as the Court deems just.

Count VII – Massachusetts Equal Rights Act (M.G.L. c. 93, § 102) (Retaliation)

121. Plaintiffs reallege and incorporate by reference the preceding paragraphs as if fully set forth herein.

122. The Massachusetts Equal Rights Act guarantees that, “All persons within the Commonwealth, regardless of sex, race, color, creed or national origin, shall have, except as is otherwise provided or permitted by law, the same rights enjoyed by white male citizens, to make and enforce contracts, to inherit, purchase, to lease, sell, hold and convey real and personal property, to sue, be parties, give evidence, and to the full and equal benefit of all laws and proceedings for the security of persons and property, and shall be subject to like punishment, pains, penalties, taxes, licenses, and exactions of every kind, and to no other.”

123. As a direct and proximate result of the Defendant's actions, the Plaintiff, Michelle Gauvin, was denied the full and equal benefit of all laws and proceedings, by being subject to discrimination on the basis of her sex, by being excluded from all football activities of three out of four of her minor children.

124. The Defendant did not exclude Ms. Gauvin's other child (Child 3) provided that he was accompanied by his biological father.

125. The Defendant treated Ms. Gauvin disparately based on her sex.

126. This exclusion also constitutes discrimination on the basis of sex, in violation of state and federal law and is also retaliation for Ms. Gauvin's protected activity and conduct of reporting and asserting claims of unlawful discrimination on behalf of her minor son, Child 1.
127. By paying registration fees and fulfilling conditions of participation, Plaintiff and her children entered into a contractual relationship with Defendant.
128. Defendant retaliated against Ms. Gauvin by banning her children from participation and making exception when one child was accompanied by his father.
129. Any other reason asserted by the Defendant for Ms. Gauvin's exclusion is nothing more than a pretext and an unveiled attempt to deflect from a light being shown on its own unlawful conduct.
130. As a result, Plaintiff and her children have sustained damages, including emotional harm, reputational injury, and denial of rights guaranteed under Massachusetts law.

WHEREFORE, Plaintiffs respectfully request that this Court enter judgment in their favor, declare Defendant's conduct unlawful, award compensatory damages, punitive damages, attorneys' fees, costs, and such further relief as the Court deems just.

Count VIII – Breach of Contract and/or Promissory Estoppel

131. Plaintiffs reallege and incorporate by reference the preceding paragraphs as if fully set forth herein.
132. Plaintiffs entered into a contract with Defendant by paying registration fees and meeting all conditions precedent for participation.
133. Defendant accepted the benefits of this contract by permitting Plaintiffs' children to practice and participate until September 2025.

134. Defendant breached the agreement by arbitrarily expelling Plaintiffs' children and the entire family, without just cause or adherence to any stated policies.

135. In the alternative, Plaintiffs reasonably relied to their detriment on Defendant's promises and assurances of participation to their detriment.

136. Defendant's breach and repudiation caused Plaintiffs to suffer damages, including financial loss, emotional distress, and denial of participation in youth sports.

WHEREFORE, Plaintiffs respectfully request that this Court enter judgment in their favor, award compensatory damages, consequential damages, attorneys' fees where permitted, costs, and such further relief as the Court deems just.

Count IX – Defamation

137. Plaintiffs reallege and incorporate by reference the preceding paragraphs as if fully set forth herein.

138. The Defendant stated the Plaintiffs violated the Code of Conduct and published that statement to third parties.

139. These statements were false when made.

140. The Defendant knew or should have known that publicly making such statements about the Plaintiffs may prejudice the plaintiffs' profession or business.

141. These statements constitute defamation per se.

142. These statements were published to third parties, including parents, coaches, and community members, and were understood as statements of fact.

143. Defendant's statements were false, malicious, and not privileged.

144. As a direct result, the Plaintiffs suffered reputational harm, stigmatization, and a hostile environment that excluded the Plaintiffs and their family from equal access and equal

opportunity of participation free from discrimination, discriminatory animus, retaliation and the related hostile environment.

WHEREFORE, Plaintiffs respectfully request that this Court enter judgment in their favor, award compensatory damages, punitive damages where available, attorneys' fees, costs, and such further relief as the Court deems just.

PRAYERS FOR RELIEF

WHEREFORE, Plaintiffs respectfully request that this Court grant the following relief:

- A) Enter judgment in favor of Plaintiffs on all counts;
- B) Declare that Defendant's conduct violated G.L. c. 272, G.L. c. 93, and G.L. c. 12;
- C) Issue injunctive relief requiring Defendant to reinstate Children 1, 2 and 4 to the program;
- D) Order the Respondent to take immediate remedial action, including but not limited to:
 - i) Retaining and hiring expert consultants to provide training and education to the Defendant its volunteers, coaches, staff and players regarding discrimination on the basis of membership in a protected class, to wit, (disability); and
 - ii) Draft, prepare and immediately adopt anti-discrimination policies and disseminate said policies to all board members, coaches, volunteers and players and include such policies with materials upon registration for WYFC.

- E) Award compensatory damages for emotional distress, humiliation, and loss of participation;
- F) Award statutory damages and attorneys' fees as permitted by law; and
- G) Grant such further relief as this Court deems just and proper.

JURY DEMAND

The Plaintiffs demand a trial by jury on all issues so triable.

Respectfully submitted,

MICHELLE GAUVIN and JEFFREY
BERKOWITZ, Individually and as Parents and
Next Friend of Their Minor Children,

By their attorney,

Peter S. Farrell

Peter S. Farrell (BBO #656512)
Farrell Law Group PLLC
46 Railroad Avenue, Suite 204
Duxbury, MA 02332
Tel: (781) 236-3620
pfarrell@farrelllg.com

Date: October 2, 2025



Michelle Gauvin

Date: 10/2/25

Date: 10/2/25

Jeffrey Berkowitz

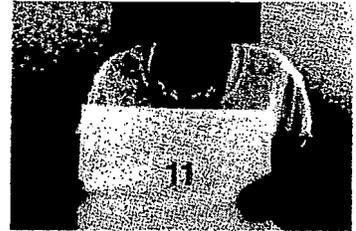


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PARTICIPANT NAME		
#11	5th grade	10
JERSEY #	GRADE	AGE (7/31)
michelle Gauvin		
PARTICIPANT PARENT/GUARDIAN NAME		
		5088267899
HOME PHONE	WORK PHONE	CELL PHONE



I, Hereby, With My Signature, Do Certify That The Information Below Has Been Collected And Verified By The Means, As A Minimum, As Instructed In The AYF National Rulebook And/Or Operations Manual, Current Version.

Conference Verification Signature/STAMP

OFFICIAL PLAYER CERTIFICATION
LEAGUE USE ONLY

Association Verification Signature/STAMP

DATE OF BIRTH:	Age As of 7/31	GRADE / AGE CERTIFICATION	PARTICIPANT CONTRACT	MEDICAL CLEARANCE	WAIVER/ RELEASE	EMERGENCY MEDICAL CONSENT	SCHOLASTICS
Month / Day / Year	10						

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	GAME DATE	PLAYER CHECK	CODE
JAMBOREE			
Week 1			
Week 2			
Week 3			
Week 4			
Week 5			
Week 6			
Week 7			
Week 8			
Week 9			
Week 10			

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	GAME DATE	PLAYER CHECK	CODE
JAMBOREE			
Week 11			
Week 12			
Week 13			
Week 14			
Week 15			
Week 16			
Week 17			
Week 18			
Week 19			
Week 20			

INSTRUCTIONS: PLAYER CHECK Will Enter Date, Verify The Identity, Of Each Participant, Initial Each Participant Card,
 CODE: OK = Everything Verified, I = Sick/Injured, A = Absent / Dropped
ALL MUST BE CHECKED IN / VERIFIED PLAYING OR NOT / ENTER DETAIL UNDER "CODE"

Medical Insurance	Name of Insurance Carrier	Policy #
	Mass health	Na
Football or Cheer	Registration Fee	Check# Cash
	\$	

GRAY AREA FOR OFFICIAL USE ONLY

Association: Mass Youth Football & Cheer Division: 100 Section: Team

Player Number Assigned: 11 Equipment/Uniforms Issued: NO Returned: NO

PERMISSION TO PARTICIPATE
 I acknowledge that I am fully aware of the potential dangers of participation in any sport, and I fully understand that participation in football, cheerleading, dance and/or step may result in SERIOUS INJURIES, PARALYSIS, PERMANENT DISABILITY AND/OR DEATH. Furthermore, I fully acknowledge and understand that protective equipment does not prevent all participant injuries. I, the parent/guardian of the above-named participant, do hereby give my approval for my child/ward to participate, and further assert that I have verified with my child/wards' physician, and in my opinion, my child/ward is physically fit and can participate without limitation in any and all Local, Regional, National, League/Conference, Association and team/squad activities, including transportation to and from the activities by a licensed driver.

SCHOLASTIC FITNESS Initial: _____
 I am of the opinion that my son/daughter/ward is scholastically fit and would benefit by participation in this program. I agree to submit a copy of my son/daughter/ward's last completed grade, end of year/last complete report card or a written statement of scholastic fitness from the school administration.

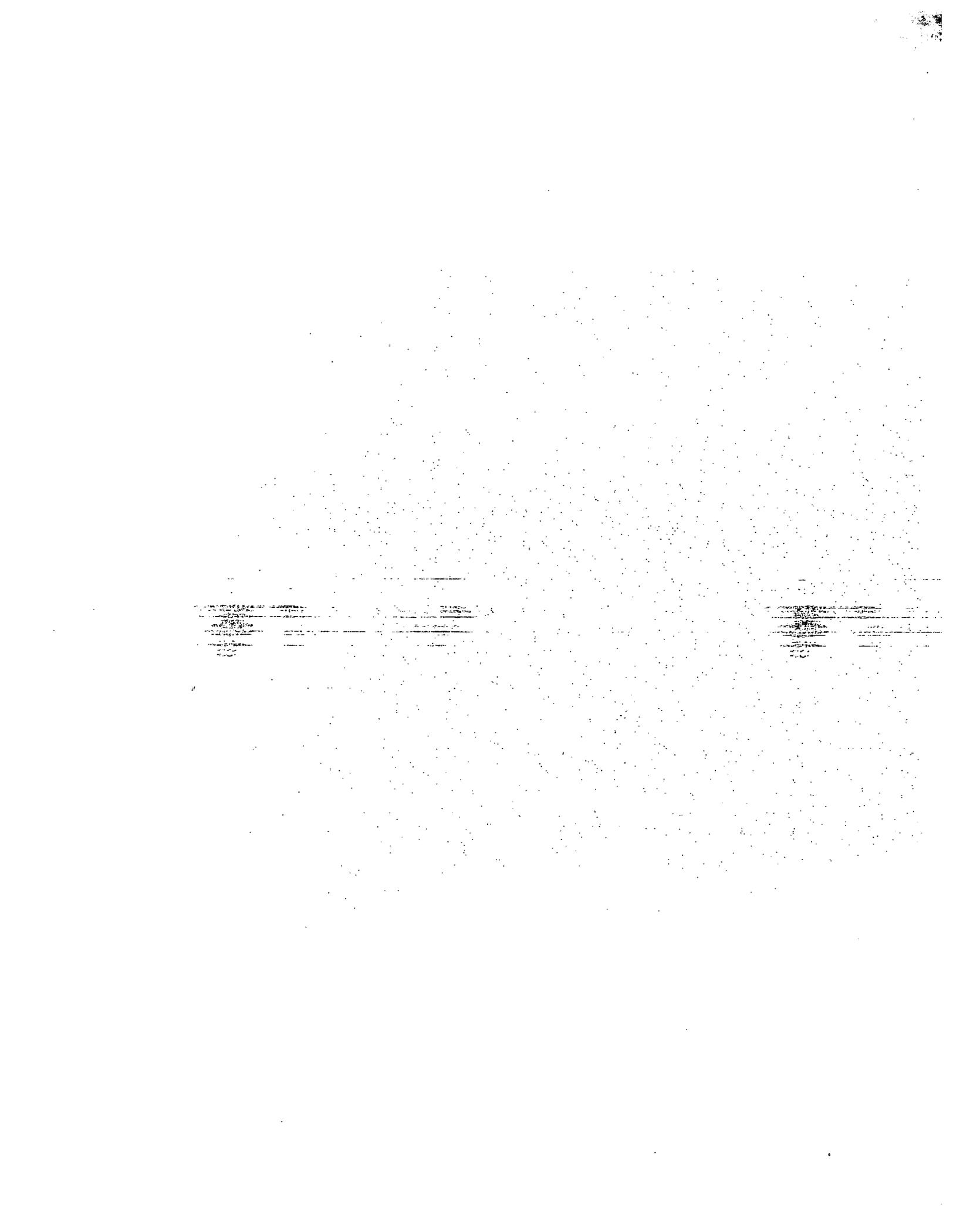
HELMET WAIVER (for football participants) Initial: _____
 We acknowledge, AND WE understand the risks involved in my CHILD/WARD, my playing FOOTBALL, which is a collision sport; the NOCSAE committee has adopted the following warning to be read by, and signed by, both the parent/guardian and participant. "DO NOT USE THIS HELMET TO BUTT, RAM OR SPEAR AN OPPOSING PLAYER. THIS IS IN VIOLATION OF FOOTBALL RULES AND CAN RESULT IN SEVERE HEAD, BRAIN OR NECK INJURY, PARALYSIS OR DEATH AND POSSIBLE INJURY TO YOUR OPPONENT, THERE IS A RISK THAT THESE INJURIES MAY ALSO OCCUR AS A RESULT OF AN ACCIDENTAL CONTACT WITHOUT INTENT TO BUTT, RAM OR SPEAR, NO HELMET CAN PREVENT ALL SUCH INJURIES."

EQUIPMENT UNIFORM RESPONSIBILITY Parent/Guardian Initial: _____ Player Initial: _____
 I assume full responsibility for any and all equipment/uniforms loaned to my child/ward and I agree to promptly return, upon request, the uniform and other equipment in as good condition as when received except for normal wear and tear. If I fail to adhere to this policy, I will be responsible for and promptly pay the replacement cost of such equipment.

CODE OF CONDUCT Initial: _____
 The Ideology Of Youth Sports Including This Program Is To Promote Good Understanding And Fundamental Knowledge Of The Sport. It Is Also Critical That Good Sportsmanship Including The Ability To Always Conduct Oneself In An Appropriate Manner Of Positive Accord Both On And Off The Field. It Is Understood That Any Incident Considered Detrimental To The Pursuit Of This Ideology Will Not Be Tolerated. It Will Be Addressed In Accordance With The Statutes Of The Association, Conference, Current National Affiliation, State and Local Laws, And May Result In Dismissal From The Program And The Inability To Participate In Any Future Related Activities Of The Association. This Code Of Conduct Applies To All Involved With The Program Including But Not Limited To, The Football Players, Cheerleaders, Spirit Participants, Parents And Guardians.

Michelle Gauvin
 PRINT Parent/Guardian Name Parent/Guardian Signature Date Signed

NOTE: This form as with any and all forms used by your Association should be reviewed by your local counsel for compliance with any state or local statutes. This form should be kept on file for a minimum of 7 years.



EXHIBIT

Fw: Thursdays incident

jeff berkowitz <jeff_berkowitz@yahoo.com>
To: Michelle Gauvin <gauvinm86@gmail.com>

Wed, Jul 30, 2025 at 10:27 PM

Sent from Yahoo Mail for iPhone

On Wednesday, July 30, 2025, 8:29 PM, John Mandracchia <president@wachusettyfc.org> wrote:

Hi Jeff,

At WYFCC, we take every report seriously by completing an investigation. In this case, I had a chance to speak with Ben, as well as with coaches who were present to better understand the situation.

After reviewing all perspectives, I've determined that there is not enough evidence to conclude that Ben's actions rose to the level of bullying. However, I have addressed your concerns with him directly and reminded him of the importance of maintaining a respectful and professional tone in all interactions—especially when speaking in front of others.

WYFCC Vice President Tom Galvin, who is cc'd on this email, has been on the field everyday. Please inform him or myself immediately if there is any future conflict with Ben.

Thanks -John Mandracchia



On Sun, Jul 27, 2025 at 9:59 PM jeff berkowitz <jeff_berkowitz@yahoo.com> wrote:

Hi John,

Thank you for getting back to me. Yes, most of the coaching staff plus a host of parents were all present.

Thank you

Sent from Yahoo Mail for iPhone

On Sunday, July 27, 2025, 9:08 PM, John Mandracchia <president@wachusettyfc.org> wrote:

Hi Jeff,

Thanks for bringing this to our attention. We will investigate this incident and follow up with you. Quick question, were others around besides you and Ben that would have observed this incident?

2A

Dear JohnMandraccia,

I'm writing to express my concern about an incident that occurred with Ben, the football director on July 24, 2025. At approximately 5:40 PM, I was on the field throwing a football with my son and my step-sons. During that time, I had to discipline my son in a manner that was appropriate to the situation.

To my surprise, Ben yelled across the field, stating that I could not "yell" at my son. I want to be clear that I was not acting inappropriately and was well within my rights as a parent. Ben then proceeded to say that I "wasn't supposed to be on the field," even though this occurred before practice began.

His public remarks were unwarranted and, frankly, felt more like intimidation or bullying than constructive communication.

At the first practice, Ben clearly stated that coaches would be held to the same standards as parents, with a zero-tolerance policy for inappropriate behavior. Unfortunately, his actions during this incident did not reflect those standards. As you know, both WYFC and CMYF maintain zero-tolerance policies regarding bullying, and I believe this situation falls within that category.

I hope this concern will be taken seriously and addressed appropriately. I am more than willing to speak further if needed.

Thank you for your time and attention.

Best regards,
Jeffery Berkowitz
(508)245-0163

Sent from Yahoo Mail for iPhone

Michelle Gauvin <gauvinm86@gmail.com>
To: Jeff Berkowitz <jeff_berkowitz@yahoo.com>

Wed, Jul 30, 2025 at 10:31 PM

Subject: Re: Incident on July 24 – Follow-Up

Hi John,

Thank you for taking the time to investigate the matter and for following up with me.

While I appreciate that you addressed the situation with Ben, I want to reiterate that my concern was not solely about whether his actions met the formal definition of bullying—but rather the disconnect between his behavior and the standard he set for others at the start of the season. On the first day of practice, Ben clearly stated that both coaches and parents would be held to the same level of respect and professionalism. Unfortunately, his decision to raise his voice at me across the field did not reflect those values.

I want to emphasize that we absolutely respect and appreciate the time and commitment that volunteers put into

That experience has already left me with some questions, and this recent incident only added to my concerns.

I truly hope this serves as a reminder for everyone involved to uphold the same respect and accountability that is asked of families and players. If anything further arises, I will not hesitate to reach out to you or to Tom Galvin, as suggested.

Thank you again for your time and consideration.

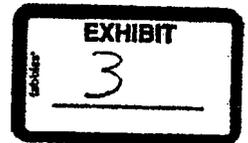
Best regards,
[Your Full Name]
[Your Contact Info, if desired]

Cc Peter Farrell <ptarrell@tarrellavin.com>

Good morning,

Michelle just reminded me that I never sent you my email to the board regarding my situation with the coach and Michelle's son. I am also going to forward you the complaint email I sent to John at the beginning of the season regarding a situation between myself and Ben the league director.

Sent from Yahoo Mail for iPhone



Begin forwarded message:

On Wednesday, September 3, 2025, 2:12 PM, jeff berkowitz <jeff_berkowitz@yahoo.com> wrote:

John,

In regards to our conversation this afternoon involving myself and Coach Patterson.

Towards the end of practice last night I was having a discussion with my step son. He had kicked over a couple water bottles and his mother had asked him to pick it up and he snapped back at her and said "NO! I'm not picking it up". I turned back to [REDACTED] and told him "enough with the back talk" (as this has been an on going behavioral issue). I then explained that "the back talk is not acceptable from the older 3 (his brothers and my son) and it's not acceptable from him either. I asked if he understood and while looking at the ground and jumping around, I grabbed his arm to hold him still and asked him to make eye contact with me because it's a sign of respect to look a person in the eye when they're talking to you and asked him again if he understood and he said yes.

It was at this time that coach Patterson and began to, what I perceived as telling me how to parent my child. I was then defensive and told him, I didn't ask him for his parenting advice.

In the moment I felt I was being judged on my parenting and being told how to parent my child. Certainly this situation could have been handled better by myself, and I intend to apologize to coach Patterson upon our next meeting.

Thank you,



.....

.....

Concern Regarding Exclusion of My Son, [REDACTED], from Youth Football Practice

Michelle Gauvin <gauvinm86@gmail.com>
To: John Mandracchia <president@wachusetyfc.org>

Wed, Sep 3, 2025 at 2:48 PM

Dear Wachusett Youth Football & Cheer Board,

I am writing to formally address a concerning situation that was brought to my attention. On September 3, 2025, I received a phone call from President John Mandracchia, informing me that my son, [REDACTED], who has autism, is not allowed to attend football practice tonight, and possibly not tomorrow, due to "multiple complaints" that were reported last week, and that were not specified to me.

As [REDACTED]'s parent, I have not been provided with any details regarding what these complaints are, what specific behaviors are in question, or how these concerns were documented. Without transparency, it is impossible for me to respond on his behalf or help him adjust if needed.

I would like to remind the Board that [REDACTED] is a child with a diagnosed disability, and has been reported to ALL his coaches over the past 3+ years. Under the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act, children with disabilities are entitled to equal participation in community programs, including recreational and athletic activities. Excluding him from practice without clear documentation, communication, or reasonable accommodation may constitute discrimination based on disability.

Additionally, Massachusetts state law (M.G.L. c. 151B and related education/athletics statutes) prohibits discrimination against individuals with disabilities in public accommodations and programs open to the community, such as youth sports leagues.

I respectfully request the following:

1. A written explanation of the specific complaints and incidents that led to this decision.
2. A clear outline of the league's policies and procedures for handling behavioral concerns.
3. An opportunity to meet and discuss constructive solutions, including reasonable accommodations, so that [REDACTED] can continue to participate fully and safely in this program.

[REDACTED] has been part of youth sports for several years without issue, and it is heartbreaking to see him excluded without clarity or support. My hope is that we can work collaboratively to ensure compliance with the law, and—more importantly—that every child, regardless of ability, is given the chance to grow, learn, and belong through this program.

Please respond in writing at your earliest convenience so we can resolve this matter promptly and appropriately.

Sincerely,

Michelle Gauvin

(508)826-7899



Hi Michelle

EXHIBIT
5A

Thanks for the feedback. Apologies is I wasn't clear yesterday when we spoke, hopefully the discussion in the afternoon cleared things up for you . To be rehash, your child has been asked to stay home until we sort out the reports.

The move to ask players to not attend practice is the right of the board if we feel there is a safety concern. Since it was reported that your child stated that he" wanted gouge out eyeballs! have exercise the right of the precautionary. I will be following up before the game this weekend. Please plan on having [redacted] stay home again today until we complete the investigation

Thank you for your understanding

-John

Michelle Gauvin <gauvinm86@gmail.com>
To: John Mandracchia <president@wachusetyfc.org>

Thu, Sep 4, 2025 at 8:04 AM

Where are my copies of the reports? I also want the copy of the alleged comments you are claiming [redacted] said.. I also want a meeting with Jared and his wife since you claimed they both reported [redacted] I also want documentation from the coaches that alleges [redacted] doesn't try, "doesn't seem to want to be here" and how "he's a safety risk on the field" that Ben reported. I would expect you now have all reports as you are denying him to practice again.

Thank you
Sent from my iPhone

EXHIBIT
5B

On Sep 4, 2025, at 7:57 AM, John Mandracchia <president@wachusetyfc.org> wrote:

John Mandracchia <president@wachusetyfc.org>
To: Michelle Gauvin <gauvinm86@gmail.com>

Thu, Sep 4, 2025 at 8:10 AM

As I mentioned to you yesterday, you will get a redacted copy of the final report.

I never stated who reported this beyond the head coach. Please stop sending messages stating I did.

When the final decision is made, and if there's punishment, you have the right to appeal in front of the board.

EXHIBIT
5D

Re: Concern Regarding Exclusion of My Son, [REDACTED] from Youth Football Practic

Michelle Gauvin <gauvinm86@gmail.com>
To: John Mandracchia <president@wachusettyc.org>

Thu, Sep 4, 2025 at 8:09 AM

I would also like to formally complain or report bullying from [REDACTED] and [REDACTED]. They both on multiple occasions have targeted [REDACTED] physically and verbally, by throwing him on the ground, telling him he's sucks ect. I would expect to not see both of them at practice till you have investigated this as well as this is the standard you have set for my kids. I will also be at practice with my boys tonight. [REDACTED] can sit out and there is no reason why I should not be allowed to be there as I have kids practicing!
Sent from my iPhone



On Sep 4, 2025, at 8:05 AM, Michelle Gauvin <Gauvinm86@gmail.com> wrote:

Where are my copies of the reports? I also want the copy of the alleged comments you are claiming [REDACTED] said.. I also want a meeting with Jared and his wife since you claimed they both reported [REDACTED] I also want documentation from the coaches that alleges [REDACTED] doesn't try, "doesn't seem to want to be here" and how "he's a safety risk on the field" that Ben reported. I would expect you now have all reports as you are denying him to practice again.
Thank you
Sent from my iPhone

On Sep 4, 2025, at 7:57 AM, John Mandracchia <president@wachusettyc.org> wrote:

Hi Michelle

Thanks for the feedback. Apologies is I wasn't clear yesterday when we spoke, hopefully the discussion in the afternoon cleared things up for you. To be rehash, your child has been asked to stay home until we sort out the reports.

The move to ask players to not attend practice is the right of the board if we feel there is a safety concern. Since it was reported that your child stated that he "wanted gouge out eyeballs" we have exercise the right of the precautionary.

I will be following up before the game this weekend. Please plan on having [REDACTED] stay home again today until we complete the investigation

Thank you for your understanding

On Wed, Sep 3, 2025 at 2:48 PM Michelle Gauvin <gauvinm86@gmail.com> wrote:

Dear Wachusett Youth Football & Cheer Board,

I am writing to formally address a concerning situation that was brought to my attention. On September 3, 2025, I received a phone call from President John Mandracchia, informing me that my son, [REDACTED] who has autism, is not allowed to attend football practice tonight, and possibly not tomorrow, due to "multiple complaints" that were reported last week, and that were not specified to me.

As [REDACTED]'s parent, I have not been provided with any details regarding what these complaints are, what specific behaviors are in question, or how these concerns were documented. Without transparency, it is impossible for me to respond on his behalf or help him adjust if needed.

I would like to remind the Board that [REDACTED] is a child with a diagnosed disability, and has been reported to ALL his coaches over the past 3+ years. Under the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act, children with disabilities are entitled to equal participation in community programs, including recreational and athletic activities. Excluding him from practice without clear documentation, communication, or reasonable accommodation may constitute discrimination based on disability.

Additionally, Massachusetts state law (M.G.L. c. 151B and related education/athletics statutes) prohibits discrimination against individuals with disabilities in public accommodations and programs open to the community, such as youth sports leagues.

I respectfully request the following:

1. A written explanation of the specific complaints and incidents that led to this decision.
2. A clear outline of the league's policies and procedures for handling behavioral concerns.
3. An opportunity to meet and discuss constructive solutions, including reasonable accommodations, so that Micah can continue to participate fully and safely in this program.

[REDACTED] has been part of youth sports for several years without issue, and it is heartbreaking to see him excluded without clarity or support. My hope is that we can work collaboratively to ensure compliance with the law, and—more importantly—that every child, regardless of ability, is given the chance to grow, learn, and belong through this program.

Please respond in writing at your earliest convenience so we can resolve this matter promptly and appropriately.

Sincerely,

Michelle Gauvin

(508)826-7899

To: gauvinm86@gmail.com
Cc: Ben Bachant <footballdir@wachusetyfc.org>, Leah Leahy <marketing@wachusetyfc.org>



Hi,

This isn't my first time doing this and that's not the first time I heard this type of response. I ask that you take this seriously. I would like to remind you that this is a private club. The board has the right to remove children and parents if we feel it is in the best interest of the organization.

If you have an issue with the players mistreating your child, please put it in your official rebuttal to the investigation involving your child [REDACTED]

The board will follow up shortly

Michelle Gauvin <gauvinm86@gmail.com>
To: John Mandracchia <president@wachusetyfc.org>

Thu, Sep 4, 2025 at 9:55 AM



Subject: Formal Rebuttal and Complaint Regarding [REDACTED]'s Exclusion

Dear John and Wachusett Youth Football & Cheer Board,

I am writing in response to your message dated **September 4, 2025** regarding the exclusion of my son, [REDACTED], from football practice, as well as your phone call on **September 3 at 1:41 p.m.**

First, I must formally object to [REDACTED] being barred from participation without specific evidence or documentation of the alleged incident.

Your explanations have been inconsistent:

- In your **September 3** phone call, you stated [REDACTED] could not attend practice due to "multiple complaints from last week," but you were unable to provide specifics. This left a ten-year-old child told he could not practice—with no explanation—and gave his parent no opportunity to respond or help him adjust.
- Later, on **September 3 at approximately 5:50 p.m.** at practice, you gave a different reason, stating it was because [REDACTED] allegedly said he "wanted to gouge out eyeballs," and then added further bases for why [REDACTED] should not only miss practice but potentially not play at all.

This shifting rationale raises serious concerns about the **fairness, accuracy, and legitimacy** of the decision. Without clear, consistent documentation, there is no valid basis for excluding [REDACTED], nor any opportunity for me to address or support him.

Additionally, comments made by Football Director Ben Bachant on **September 3** are deeply troubling and discriminatory. He stated that [REDACTED]

- "Doesn't seem like he wants to be here."
- "Doesn't put in much effort,"
- "Is unsafe on the line,"
- "He freezes on the line and is a danger to himself,"
- "Is he mentally mature enough to be on a team?" and

coach, Jarred Louchart, telling both [REDACTED] and me on September 2 how proud he was of [REDACTED] and how hard he has been working this year. The stark contrast between the head coach's positive feedback and the Board's sudden negative characterization highlights clear inconsistency and unfairness.

It is also unacceptable that my family is being punished alongside [REDACTED]. Not only has [REDACTED] been excluded without a fair process, but I have also been told I am not allowed at the field with my three other sons who play. On the morning of September 4 at 9:25 a.m., I spoke directly with Tyler Riel from the Town of Starling, who confirmed that I have every right to attend practices and games to observe my other children. Denying me this right is retaliatory, discriminatory, and without lawful basis.

Further, the broader context strongly suggests bias and targeting:

- Coach Patterson ([REDACTED]'s father) yelled at my boyfriend, Jeff, on the sidelines at the end of practice on September 2, accusing him of "abusing" my younger son, [REDACTED] when Jeff was disciplining him. Neither of [REDACTED]'s parent's were informed of this accusation, yet Jeff was told he could no longer attend practices. If the league truly believed there was a safety concern, it would have been incumbent on you to promptly inform [REDACTED]'s parents.
- Later that night, on September 2 at 11:23 p.m., I posted on SportsEngine asking parents to encourage positive team behavior. Jerica (team mom) publicly commented, then took down "even the parents on the sideline," clearly targeting Jeff; she has expressed her dislike for him since January. Jerica then removed my post the morning of September 4, and only hours later I received your call excluding [REDACTED]—again with no specific information.

I am also formally filing a bullying complaint against players [REDACTED] and [REDACTED] who have repeatedly targeted [REDACTED] by physically throwing him to the ground and verbally harassing him ("you suck," "you don't belong"). If unverified complaints against [REDACTED] warrant his immediate exclusion, then by your own standard these players must also be suspended from practice pending investigation.

Under the Americans with Disabilities Act (ADA), Section 504 of the Rehabilitation Act, and Massachusetts anti-discrimination law (including M.G.L. c. 151B and applicable public-accommodations statutes), children with disabilities are entitled to equal participation in community programs. Excluding [REDACTED] without a transparent process, reasonable accommodations, and consistent explanations risks disability discrimination. Extending exclusion to me—preventing my attendance while my other children practice—appears retaliatory.

Accordingly, I request the following in writing:

1. Copies of all written reports/complaints that led to [REDACTED]'s exclusion.
2. A clear timeline of when these reports were made, by whom, and how they were documented.
3. The league's written policies and procedures for handling complaints, investigations, and disciplinary decisions, including any appeal process.
4. Confirmation that my bullying complaint against [REDACTED] and [REDACTED] will be investigated with equal seriousness, including their temporary suspension pending the outcome.
5. Clarification on why Jeff was banned from attending practices without any direct communication to parents regarding the accusation against him.
6. Confirmation that I am permitted to attend practices with my other children while this matter is pending.

Please respond in writing no later than five (5) business days from today, and preserve all related documents and communications, including reports, emails, texts, internal messages, and coach notes concerning [REDACTED], Jeff, and my family.

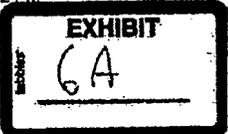
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Michelle Gauvin and Jeff Berkowitz Expulsion from Wachusett Youth Football

John Mandracchia <president@wachusettyfc.org> Fri, Sep 5, 2025 at 6:22 PM
To: Michelle Gauvin <gauvinm86@gmail.com>, jeff berkowitz <jeff_berkowitz@yahoo.com>, Tom Galvin <vp@wachusettyfc.org>, Chris Phelps <flex@wachusettyfc.org>, Leah Leahy <marketing@wachusettyfc.org>



Michelle and Jeff,

I received a call today from the Sterling recreation department alerting me of your report. They mentioned that we (Wachusett) were handling the situation correctly and did not believe you had a basis to claim discrimination.

I spoke to the board about your action and we unanimously agree that your unprovoked attempt to hinder the organization's ability to function in Sterling will not be tolerated.

We voted unanimously to remove you both, [redacted] and [redacted] from the program. As a sign of good faith we will offer a refund for the kids in exchange for the return of all equipment.

Please coordinate the return with Ben, Chris or myself.

John Mandracchia <president@wachusettyfc.org> Fri, Sep 5, 2025 at 6:28 PM
To: Michelle Gauvin <gauvinm86@gmail.com>, jeff berkowitz <jeff_berkowitz@yahoo.com>, Tom Galvin <vp@wachusettyfc.org>, Chris Phelps <flex@wachusettyfc.org>, Leah Leahy <marketing@wachusettyfc.org>

[redacted] not [redacted]

Michelle Gauvin <gauvinm86@gmail.com> Fri, Sep 5, 2025 at 6:46 PM
To: John Mandracchia <president@wachusettyfc.org>

What about [redacted]? I have every right to call the town to get clarification...
Sent from my iPhone



On Sep 5, 2025, at 6:28 PM, John Mandracchia <president@wachusettyfc.org> wrote:

John Mandracchia <president@wachusettyfc.org> Fri, Sep 5, 2025 at 7:10 PM
To: Michelle Gauvin <gauvinm86@gmail.com>

Michelle Gauvin <gauvinm86@gmail.com>
To: John Mandracchia <president@wachusetyfc.org>

Fri, Sep 5, 2025 at 7:19 PM

So why not [redacted] or [redacted]? They have done nothing wrong... I have done nothing wrong... so this all seems retaliatory against me, just like not allowing me to bring my kids to practice! I am willing to look past this but I want my kids the opportunity to play football..



John Mandracchia <president@wachusetyfc.org>
To: Michelle Gauvin <gauvinm86@gmail.com>

Fri, Sep 5, 2025 at 9:4

I'm going to set up a call for 10am Google meet tomorrow to talk this over with you, Jeff and Keith.



Michelle Gauvin <gauvinm86@gmail.com>
To: John Mandracchia <president@wachusetyfc.org>

Fri, Sep 5, 2025 at 9:52 PM

I'll reach out to my lawyer to see if he can attend I'll let you know
Sent from my iPhone



On Sep 5, 2025, at 9:49 PM, John Mandracchia <president@wachusetyfc.org> wrote:

Michelle Gauvin <gauvinm86@gmail.com>
To: Michelle Gauvin <Gauvinm86@gmail.com>
Cc: John Mandracchia <president@wachusetyfc.org>

Fri, Sep 5, 2025 at 10:32 PM

My Layer has previous obligations and request that we have a meeting on Monday. I am attaching his contact information so you're aware of who my lawyer is and to send him the invitation for Monday. If you are willing to postpone this "kick out" for our kids we would appreciate if they could participate in Sunday's game, as they have done nothing wrong.
Sent from my iPhone



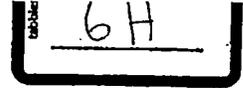
On Sep 5, 2025, at 9:52 PM, Michelle Gauvin <Gauvinm86@gmail.com> wrote:

I'll reach out to my lawyer to see if he can attend I'll let you know

John Mandracchia <president@wachusetyfc.org>
To: Michelle Gauvin <gauvinm86@gmail.com>

Fri, Sep 5, 2025 at 10:49 PM

We are offering a meeting at a time that works for us .
Monday we have work and we have our standard board meeting.
If a lawyer wants to call me I'd be happy chat but we're not postponing anything



Michelle Gauvin <gauvinm86@gmail.com>
To: John Mandracchia <president@wachusettyfc.org>

Sat, Sep 6, 2025 at 8:31 AM

We will not be at the meeting with out our legal representation.
Sent from my iPhone

On Sep 5, 2025, at 10:50 PM, John Mandracchia <president@wachusettyfc.org> wrote:



John Mandracchia <president@wachusettyfc.org>
To: Michelle Gauvin <gauvinm86@gmail.com>, Leah Leahy <marketing@wachusettyfc.org>, Ben Bachant <footballdir@wachusettyfc.org>, Keith Lovejoy <keith.lovejoy@gmail.com>

Sat, Sep 6, 2025 at 9:03 AM

Michelle,
We will be proceeding with the meeting. If any parties elect not to show up it will be noted and still processed as voted on by the board.



Michelle Gauvin <gauvinm86@gmail.com>
To: John Mandracchia <president@wachusettyfc.org>, Peter Farrell <pfarrell@farrellavin.com>
Cc: Leah Leahy <marketing@wachusettyfc.org>, Ben Bachant <footballdir@wachusettyfc.org>, Keith Lovejoy <Keith.lovejoy@gmail.com>

Sat, Sep 6, 2025 at 9:07 AM

I don't believe you will be changing your decision so please advise to the agenda of the meeting.
Sent from my iPhone

On Sep 6, 2025, at 9:04 AM, John Mandracchia <president@wachusettyfc.org> wrote:



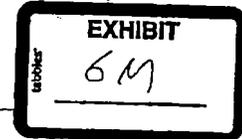
Leah Leahy <marketing@wachusettyfc.org>
To: Michelle Gauvin <gauvinm86@gmail.com>
Cc: John Mandracchia <president@wachusettyfc.org>, Peter Farrell <pfarrell@farrellavin.com>, Ben Bachant

Sat, Sep 6, 2025 at 10:05 AM

Michelle Gauvin <gauvinm86@gmail.com>
To: Leah Leahy <marketing@wachusettyfc.org>

Sat, Sep 6, 2025 at 10:06 AM

As I've told John no we will not be coming with out my lawyer present.



AM

Leah Leahy <marketing@wachusettyfc.org>
To: Michelle Gauvin <gauvinm86@gmail.com>

Ok the last email made it seem like you were.

----- Forwarded message -----
From: Keith Lovejoy <keith.lovejoy@gmail.com>
Date: Sat, Sep 6, 2025, 16:05
Subject: Re: [REDACTED] and [REDACTED] Gauvin football
To: John Mandracchia <president@wachusettyfc.org>

EX
7D

I wish we could have come to a amicable resolution as my children have put in a lot of work. And were devastated upon finding out they wouldn't be allowed to remain with the team.

On Sat, Sep 6, 2025, 15:58 Keith Lovejoy <keith.lovejoy@gmail.com> wrote:
I understand you are all volunteers. That being said, I'm disheartened that my children have to be punished for something their parent did.

EX
7C

On Sat, Sep 6, 2025, 15:48 John Mandracchia <president@wachusettyfc.org> wrote:
Hi Keith,

It's okay, I know it was short notice for you and it probably feels a little out of the blue.

There's a long story but after we found out that we were reported to the state and to the town of Sterling by Michelle and Jeff, we unanimously decided that we do not want to offer solution. If we allow their kids to play, it would the the door open for them to make baseless claims and to be disrespectful to our board and coaching staff.

I'm sorry that it came to this. The board would have hoped to resolve this. However, we are a group of volunteer parents that are simply trying to do what's best for everyone.

Thanks
-John Mandracchia
WYFCC President

EX 7B

On Sat, Sep 6, 2025 at 9:37 AM Keith Lovejoy <keith.lovejoy@gmail.com> wrote:
I will not be able to make the meeting today, Im sorry. I was given less than a days notice of this meeting. I can not change my plans to accommodate this meeting. Again I apologize.

On Fri, Sep 5, 2025, 21:50 John Mandracchia <president@wachusettyfc.org> wrote:
I can explain more tomorrow at 10am with a few other board members. I'll send the Google meet now

EX 7A

On Fri, Sep 5, 2025 at 8:47 PM Keith Lovejoy <keith.lovejoy@gmail.com> wrote:
It has come to my attention that my sons are being terminated from the Wachusett 10U team. As it was explained to me their mother Michelle and the board had some issues. I would ilke for someone to explain to me why my sons are being punished for a supposed slight of their mother. Also their younger brother is being allowed to continue to participate with his team even though Michelle is his parent. I believe it is not

We just received this from the board.
Sent from my iPhone

Begin forwarded message:

From: John Mandracchia <president@wachusettyfc.org>
Date: September 15, 2025 at 5:36:37 PM EDT
To: Michelle Gauvin <Gauvinm86@gmail.com>, Ben Bachant <footballdir@wachusettyfc.org>, Leah Leahy <marketing@wachusettyfc.org>, jeff berkowitz <jeff_berkowitz@yahoo.com>
Subject: Re: Equipment Return & Refund

Michelle and Jeff,

The football equipment remains league property. If they are not returned by this Friday, 9/19/26, the league will pursue further steps including replacement cost recovery and, if necessary, a report with local authorities for lost/stolen property or a civil claim to recover costs.

On Thu, Sep 11, 2025 at 10:44 PM John Mandracchia <president@wachusettyfc.org> wrote:

Michelle,

The email that I sent you earlier tonight states that the cost of the **jersey** is deducted from the offered refund. Essentially, you paid for the jerseys and we are not asking for them back. Please return the **equipment** (shoulder pads and helmets) to the Sterling Police department.

-John

Michelle and Jeff,

As a follow up to my previous email, please see the instructions below for next steps on how to return the equipment and receive your refund

Thanks
-John Mandracchia

On Thu, Sep 11, 2025 at 10:32 PM Michelle Gauvin <gauvinm86@gmail.com> wrote:
After discussion with my lawyer... We will need the equipment for the boys to wear for
when they are interviewed by the press in their WFYC jerseys...
Sent from my iPhone

This email has been scanned for spam and viruses by Proofpoint Essentials. Click [here](#) to report this email as spam.

It has come to our attention that a social media post has been circulating, claiming that a child was removed from our league due to a diagnosis of autism. We want to make it unequivocally clear that WYFC would never ask any child to leave our program based on a diagnosis or any condition. Our mission is to provide a safe, inclusive, and supportive environment for all athletes, as long as they are able to participate safely in our program.

To set the record straight, the decision to ask this family to leave was not related to their child or children. It was due to the parents' actions, which violated our Code of Conduct. Each year, we require all parents and guardians to sign this Code of Conduct before conditioning camp begins. This policy is in place to ensure a smooth and positive season, with the focus remaining on the development and well-being of our athletes.

When someone violates the Code of Conduct, it is at our discretion to take appropriate action, including asking them to leave the program. This standard is clearly outlined in the Code of Conduct, and we are committed to upholding it.

We hope this statement clarifies the situation and allows us to move forward with a successful and drama-free season, focused on what truly matters: the growth, development, and safety of our athletes.

Thank you for your understanding and continued support.

Sincerely,

John Mandracchia and Leahy Leahy

President and VP, Wachusett Youth Football and Cheer

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